



Financial Services

Large Financial Services group chooses ARCON PAM for Group Wide Implementation

financial services

annual revenue

\$ 1 Billion USD+ (2012)

employees

11,000+

no. of privileged IDs

4,000+

devices integrated

2,000+

concurrent users

200+

client brief

It is one of India's leading and amongst most valuable financial services companies in the private sector. Client has interests in asset management, mutual funds, portfolio management services, pension funds, life and general insurance, private equity and proprietary investments, stock broking and depository services, investment banking, wealth management, home and commercial finance, financial products distribution, venture capital, exchanges, asset reconstruction and other activities in financial services.



business need and challenge

With a growing business and increasing responsibility of management of technology infrastructure, the group needed a solution to manage administrative access, infrastructure, equipment. This group needed to overcome the manual burden, some processes are required to manage nearly 4000+ privileged accounts that enabled user access across 7 different location to more than 1000+ target platforms across 7 lines of business.

ARCON PAM Auto discovery tools enable a detailed understanding of our clients “Privileged Risk”

The firm’s shared security & risk management team was under tremendous pressure from a resource and regulatory perspective to manage administrative, shared and third party access. An early adopter of security related technologies, primary goals for investing in a privileged Access Management solution were :

- To drive down costs for lines of business through better use of automation and decreased resources.
- Increase security for access to shared IT equipments
- Demonstrate compliance for managing shared access

the solution



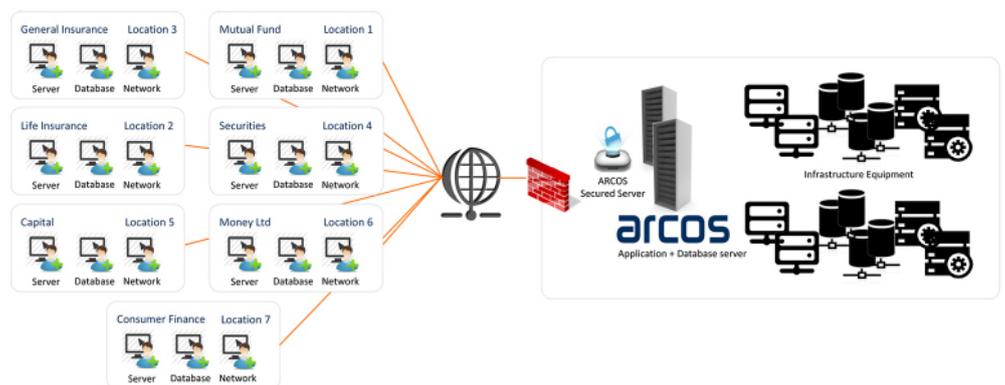
Increasing security focus on managing multiple endpoint access for its administrators required a flexible solution for audit and security. Following an internal review of its systems, the group IT steering committee saw a major opportunity to update and improve security procedures as well as its operational efficiency, by replacing its existing manual process for managing & sharing passwords. The initial phase of the project entailed rollout of Access Control Settings considering shared environment of the data center. This enabled approval for every access to sensitive data, improved productivity and access based on service tickets. Maintaining the log for each access request was added silver line to this solution.

With the flexibility of the ARCON Privileged Access Management, the implementation team was able to different policies and workflows for multiple lines of business, which contributed to make the implementation smoother. Various access utilities plugins related to MSSQL, Windows Server, UNIX, Oracle, and DB2 were integrated to enable one administrative for all IT users.

ARCON PAM was implemented centrally in a shared data center of the group company. Some of the most significant challenges associated with the complexity of this enterprise rollout was not only gaining buy in for the technology investment, user acceptance but also navigating and integrating with the specific workflows and policies of each of the firm's lines of business. Some groups require password resets within two days; others do not require it for up to five days. Some groups have over lapping responsibilities with IT users. Additionally, each geography line of business has compliance requirements that must be taken into consideration.

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ARCON PAM suite was able to drive benefits across users groups tackling day to day challenges for password management, user management and audit trail.



about ARCON



ARCON is a leading Information Security solutions company specializing in Privileged Access Management and Continuous Risk Assessment solutions. With its roots strongly entrenched in identifying business risks across industries, it is in a unique position to comprehend and identify inherent security gaps in an organizations infrastructure framework and build and deploy innovative solutions/products to significantly mitigate potential risks.