



## ARCON | PAM SaaS model and Real Estate Developer

Read this case study to learn how one of India's leading real estate developers streamlined their privileged access approach and ensured Information Security with ARCON | PAM delivered as a service model.

## about our client

Our client is one of the largest real estate firms in India. This organization has developed 54+ million of Sq. Ft of Commercial, Residential, Retail, Hospitality, Services, Educational, and Industrial warehouse spaces across the nation.

## the context

Our client has several specialist departments to conduct day-to-day operations. Being at the forefront of digitalization, the organization has a vast IT infrastructure that includes four data centers in four cities: Mumbai, Bengaluru, Hyderabad and Chennai.

The IT unit consists of multiple teams comprising hundreds of privileged users and devices located in four datacenters. Earlier, (before deploying privileged access management solution), named accounts were being used to access servers. The privileged passwords were changed manually.

Moreover, our client required a robust mechanism to maintain privileged session logs and receive session alerts in real-time.

In order to ensure robust monitoring of the privileged users, including third party vendors, password management and complete audit trails of privileged sessions, our client's IT security and risk assessment team decided to adopt ARCON's PAM delivered as a service model.

## PAM delivered as a service

More and more organizations are opting for PAM delivered as a service model. Faster deployments, lower set-up costs, and efficiency are the three essential components for SaaS adoption as one size fits all approaches do not hold true in the current privileged access management context.

Besides, our client had a list of requirements to secure their privileged access environments and ensure compliance with regulatory mandates. The following were the requirements:

- Secure third-party access to systems
- Privileged Password management
- Logs management, reporting and audit trails
- Continuous monitoring of the privileged session
- Regulatory Compliance
- Centralized governance

With ARCON | PAM SaaS model, our client can connect data centres from multiple locations into a single instance of ARCON | PAM and privileged accounts can be managed from one central console.

## How the solution’s robust features helped our client to streamline their privileged access control

In the table below, let us find out how ARCON | PAM, delivered as a service, addressed and solved daily use-case challenges of all use-cases.

	Features	ARCON   PAM Solution Capabilities
	Password Management	<ul style="list-style-type: none"> <li>All the privileged passwords are now frequently randomized and stored securely in the Password Vault</li> <li>This automation has put an end to manual control of critical passwords and minimized chances of human error</li> <li>Password Vault has enabled our client to comply with the requirements as mandated by regulators</li> </ul>
	Centralized Governance	<ul style="list-style-type: none"> <li>One Admin Console' provides administrative access to enterprise technology platforms, which include various devices, operating systems, databases, and networking appliances</li> <li>It ensures rule and role-based access to target systems including third party secure access</li> </ul>
	Monitoring of Privileged users	<ul style="list-style-type: none"> <li>The seamless 'Session Monitoring' of each privileged session enabled our client to continuously track all privileged activities in the enterprise network</li> </ul>
	Log Management, Customized Reporting and Audit Trails	<ul style="list-style-type: none"> <li>Logs management and a reporting engine are helping to keep track of the servers and privileged users</li> <li>There is a complete audit trail of the actions performed by any shared privilege user, mapped to the end-user as well as his machine or device from where the access is initiated</li> <li>The reports and analytical tools further help to capture the audit trails and showcase the outputs in an easy to understand format, thereby improving decision making for the administrator</li> </ul>

## conclusion

- After the implementation of ARCON | PAM delivered as a service, the task of managing and monitoring the privilege IDs became easier
- As our client opted for PAM delivered as a service model, there were no dependencies for hardware requirement, therefore the implementation process was fast and seamless
- The architecture, built-in high availability and enterprise-grade features enables the platform to support multi-cloud, multi-tenancy and third-party remote access use-cases

## about ARCON



**ARCON** is a leading enterprise information risk control solution provider, specializing in Privileged Access Management (PAM) and continuous risk assessment solutions. Our mission is to help enterprises identify emerging technology risks and help mitigate them by robust solutions that predict, protect and prevent.

**PAM: ARCON | Privileged Access Management (PAM)** is a highly effective solution that helps in managing, controlling and monitoring privileged user activities. The solution provides IT security team with a centralized policy framework to authorize privileges based on roles and responsibilities ensuring rule-based restricted access to target systems.

**UBA: ARCON | User Behaviour Analytics (UBA)** is a highly effective risk predictive & analytics tool built for daily enterprise use cases. It breaks the traditional approach of 'restrictive' access and is capable of crunching large lakes of enterprise data, spot anomalous activity and trigger alerts in real-time.

**SCM: ARCON | Security Compliance Management (SCM)** allows an enterprise to prioritize security and compliance efforts based on risk level. The tool enables continuous risk assessment for critical technology platforms and ensuring desired compliance levels.

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