

ARCON | UBA and a leading IPR firm

Learn how ARCON | User Behaviour Analytics (UBA) solution enabled an IPR law firm to enhance the end-user productivity and monitoring

about our client

Our client is a leading legal services provider in Intellectual Property Rights (IPR). The firm works closely with small and medium-scale enterprises. It advises them on IPR-related matters. It offers end-to-end process management solutions, structured solutions for protecting the IPRs among many other services.

ARCON | UBA Deployment: The Context

Being in the industry that demands utmost confidentiality of data along with prompt and quality service assurance, our client required a robust solution to secure data and improve the end-user's productivity.

The firm has five offices spread across five cities. It has simple yet critical IT infrastructure. It includes a Windows server with a large database of clients. This database consists of confidential and highly-sensitive business information.

Each day, multiple end-users access this database to administer the client's legal and administrative processes.

Moreover, our client provides services to their customers round the clock. Whether 10 AM or 10 PM, being in the service business, end-users require 24X7 secure access.

The authenticity of the end-user access to servers could be at stake if there was no adequate mechanism to monitor them. That uncontrolled and unmonitored access to systems is highly risky, which can lead to insider threats and unproductivity, prompted our client to deploy a solution to keep a real-time check on the end-users.

Therefore, the management narrowed down on ARCON | User Behaviour Analytics (UBA), a robust solution that will enable the IPR law firm to improve end-user monitoring and productivity.

our client's requirements

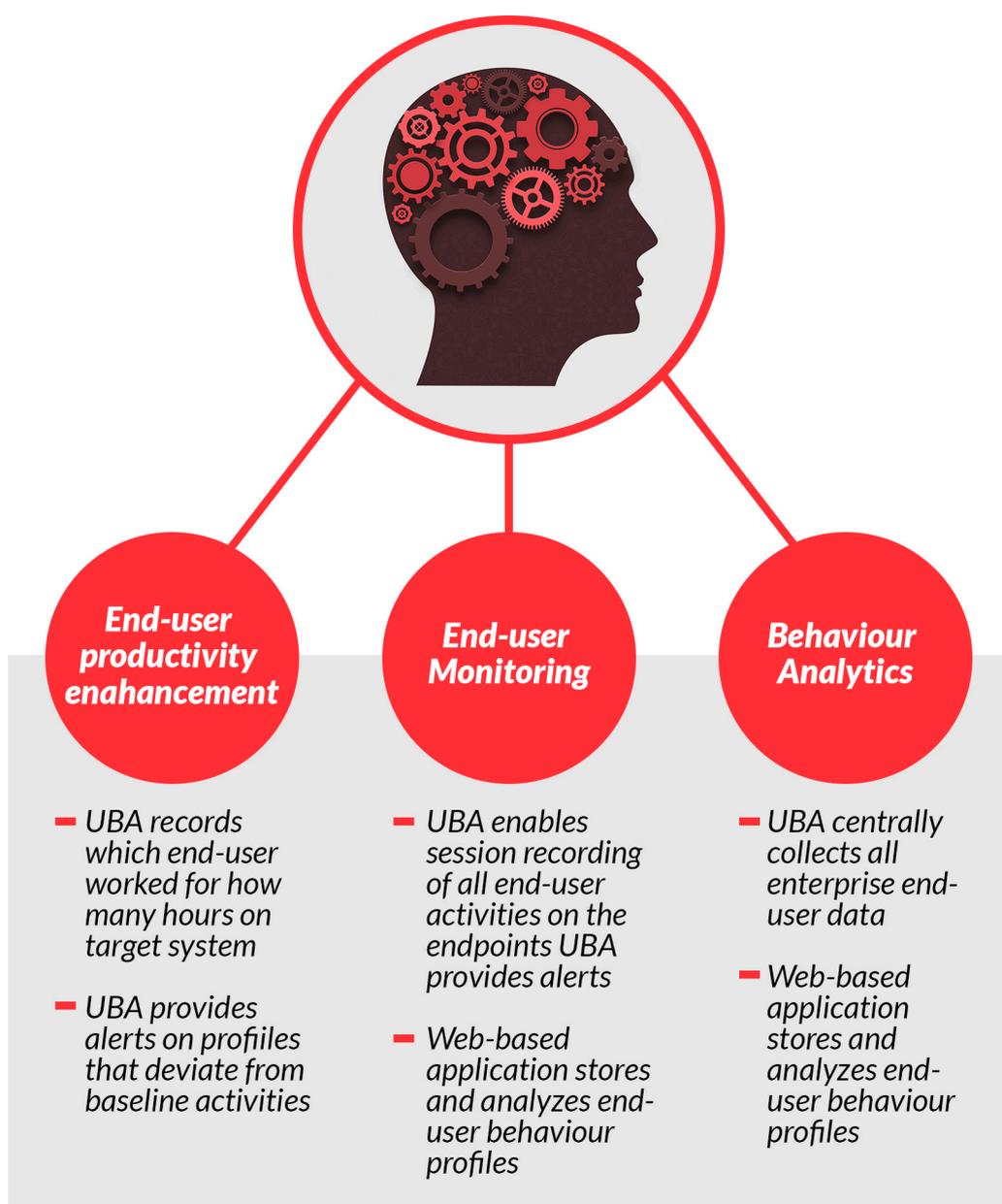
Broadly the requirements were as follows:

- Enhance end-users' productivity
- To keep a check on which end-user is working for how many hours a day
- Seamless monitoring of end-users' activities on the target system
- Behaviour Analytics

the solution

ARCON | User Behaviour Analytics provides a centralized governing engine to monitor end-user activities. A self-learning user behavior analytics tool, ARCON | UBA is capable of crunching large lakes of enterprise data, spot anomalous activity and trigger alerts in real-time. The robust solution also predicts anomalies around privileged identities and mitigate potential data breach threats on integration with ARCON | Privileged Access Management (PAM).

how ARCON | UBA helped our client



conclusion

ARCON | UBA enabled our client to:

- Enforce a robust end-user monitoring mechanism
- Enhance the workforce efficiency
- Configure centralized policies on machines for ensuring mandated baseline activities

about ARCON



ARCON is a leading enterprise information risk control solution provider, specializing in Privileged Access Management (PAM) and continuous risk assessment solutions. Our mission is to help enterprises identify emerging technology risks and help mitigate them by robust solutions that predict, protect and prevent.

PAM: ARCON | Privileged Access Management (PAM) is a highly effective solution that helps in managing, controlling and monitoring privileged user activities. The solution provides IT security team with a centralized policy framework to authorize privileges based on roles and responsibilities ensuring rule-based restricted access to target systems.

UBA: ARCON | User Behaviour Analytics (UBA) is a highly effective risk predictive & analytics tool built for daily enterprise use cases. It breaks the traditional approach of 'restrictive' access and is capable of crunching large lakes of enterprise data, spot anomalous activity and trigger alerts in real-time.

SCM: ARCON | Security Compliance Management (SCM) allows an enterprise to prioritize security and compliance efforts based on risk level. The tool enables continuous risk assessment for critical technology platforms and ensuring desired compliance levels.

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